



Columbia Shuswap Regional District
ELECTORAL AREA F ISSUES IDENTIFICATION STUDY

April 18, 2024



PRESENTATION

- Purpose of the Study
- Organization of Report
- Community Engagement Findings
- Options to Consider
- Recommendations



ELECTORAL AREA F ISSUES IDENTIFICATION STUDY

REPORT

This Report has been prepared by Nelson Strategies Inc. for the Columbia Shuswap Regional District. The document is presented for discussion with, and for the sole use of, the Regional District. No representations of any kind are made by the consultants to any party with whom the consultants do not have a contract.

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neilson.ca

Nelson Strategies Inc.
Innovation Centre
106-460 Doyle Avenue, Kelowna, BC, V1Y 0C2
neilsonstrategies.ca

April 2024

THE STUDY

- ▶ Purpose of Study threefold:
 - ü document and assess current governance and services ("what is")
 - ü Understand concerns and interests
 - ü Identify changes to consider *within* existing Regional District system



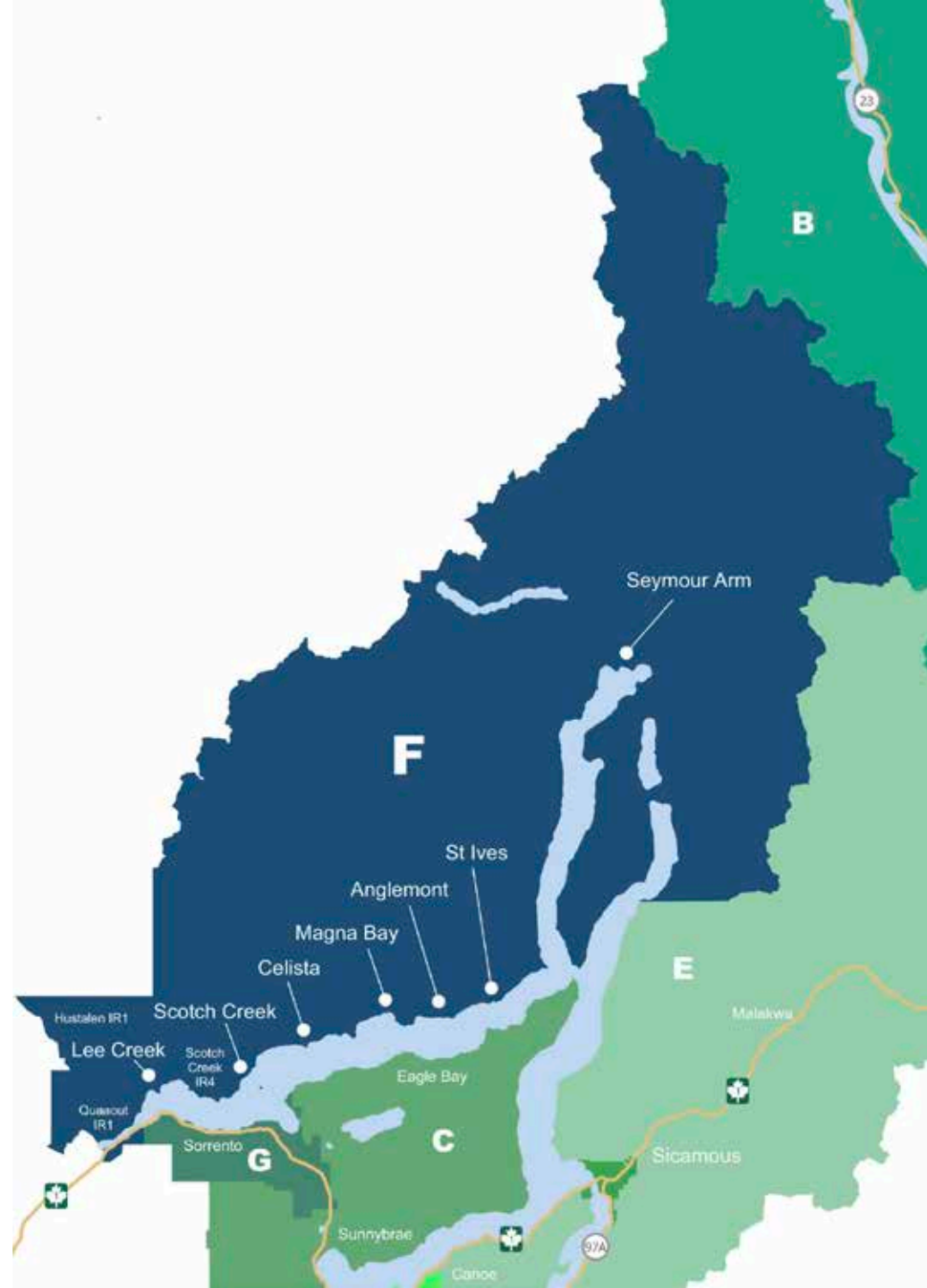
THE REPORT

- Regional District Governance



THE REPORT

- Regional District Governance
- North Shuswap Community Profile



THE REPORT

- Regional District Governance
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- Electoral Area F Services



THE REPORT

- Regional District Governance
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- Electoral Area F Services
- Regional District Finance

AREA F ISSUES IDENTIFICATION STUDY



WHAT DO MY SERVICES COST?

Your tax bill includes a combination of regional district services, but also Provincial services, and services provided by other agencies. The following provides a 2023 tax bill for a residential property in Area F valued at \$515,000.

Direct/Regional Service Direct/Local Tax

1. Electoral Area F Services (Area Wide)

Service/Category	Property Tax per \$10,000 in assessed value	Total/Proportion of Total Tax
Emergency Services		
Fire/Police/Rescue	\$1.00	\$1.00
Fire/Police/Rescue	\$1.00	\$1.00
Fire/Police/Rescue	\$1.00	\$1.00
Fire/Police/Rescue	\$1.00	\$1.00
Fire/Police/Rescue	\$1.00	\$1.00
Planning & Development		
Development Services	\$1.00	\$1.00
Development Services	\$1.00	\$1.00
Development Services	\$1.00	\$1.00
Development Services	\$1.00	\$1.00
Development Services	\$1.00	\$1.00
Regional District Services		
Regional District Services	\$1.00	\$1.00
Regional District Services	\$1.00	\$1.00
Regional District Services	\$1.00	\$1.00
Regional District Services	\$1.00	\$1.00
Regional District Services	\$1.00	\$1.00
Provincial Taxes		
Provincial Taxes	\$1.00	\$1.00
Provincial Taxes	\$1.00	\$1.00
Provincial Taxes	\$1.00	\$1.00
Provincial Taxes	\$1.00	\$1.00
Provincial Taxes	\$1.00	\$1.00
Other Services		
Other Services	\$1.00	\$1.00
Other Services	\$1.00	\$1.00
Other Services	\$1.00	\$1.00
Other Services	\$1.00	\$1.00
Other Services	\$1.00	\$1.00
Subtotal for Electoral Area F Services	\$10.00	\$10.00

2. Local Service Areas

Service/Category	Property Tax per \$10,000 in assessed value	Total/Proportion of Total Tax
Area F Fire/Police/Rescue	\$1.00	\$1.00
Area F Fire/Police/Rescue	\$1.00	\$1.00
Area F Fire/Police/Rescue	\$1.00	\$1.00
Area F Fire/Police/Rescue	\$1.00	\$1.00
Area F Fire/Police/Rescue	\$1.00	\$1.00
Subtotal for Local Service Areas	\$10.00	\$10.00

3. CSRD Water System User Fees

Regional District Water	\$100.00	\$100.00
Regional District Water	\$100.00	\$100.00
Regional District Water	\$100.00	\$100.00
Regional District Water	\$100.00	\$100.00
Regional District Water	\$100.00	\$100.00

4. Provincial Services

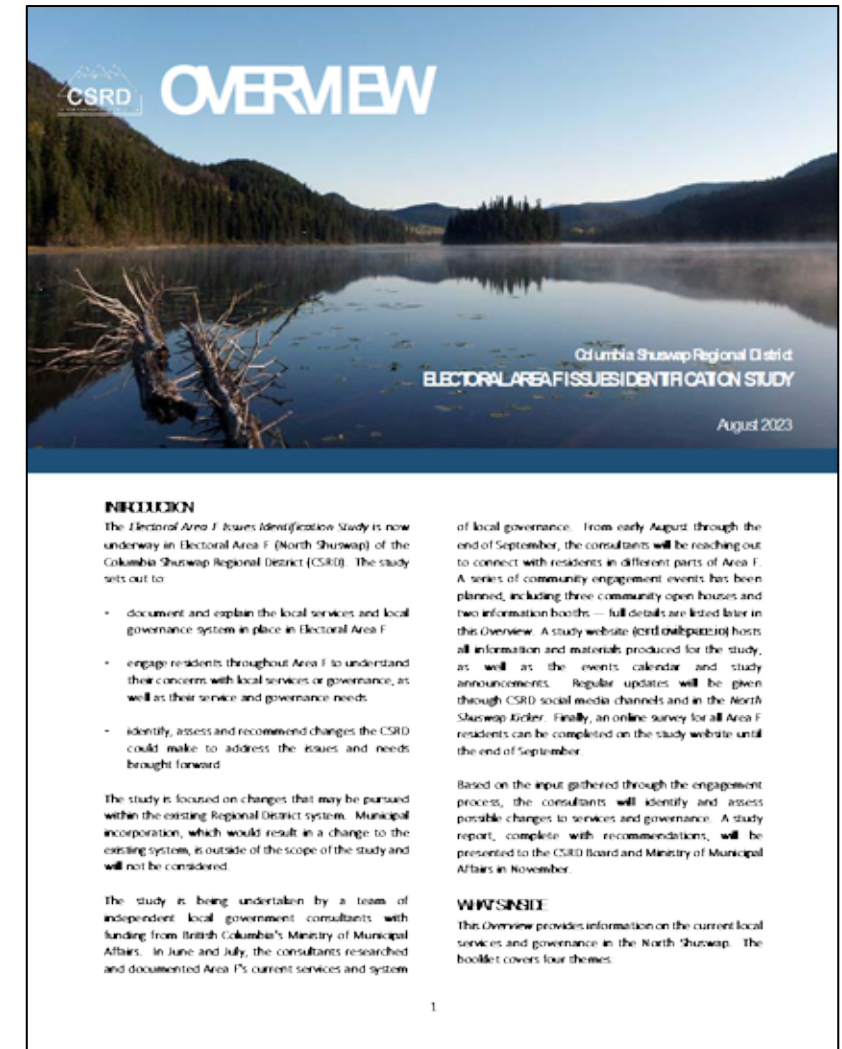
Provincial Services	\$10.00	\$10.00
Provincial Services	\$10.00	\$10.00
Provincial Services	\$10.00	\$10.00
Provincial Services	\$10.00	\$10.00
Provincial Services	\$10.00	\$10.00

5. Other Agencies

Other Agencies	\$10.00	\$10.00
Other Agencies	\$10.00	\$10.00
Other Agencies	\$10.00	\$10.00
Other Agencies	\$10.00	\$10.00
Other Agencies	\$10.00	\$10.00

ENGAGEMENT

- ▶ Cannot overstate the importance of community engagement to the study



ENGAGEMENT

- Engagement Strategy initially set out summer and early fall of outreach, learning and discussions

- ü Information Booths at community events
- ü Open Houses throughout North Shuswap
- ü online survey and "report cards"
- ü online survey and "report cards"
- ü Overview sent to each address

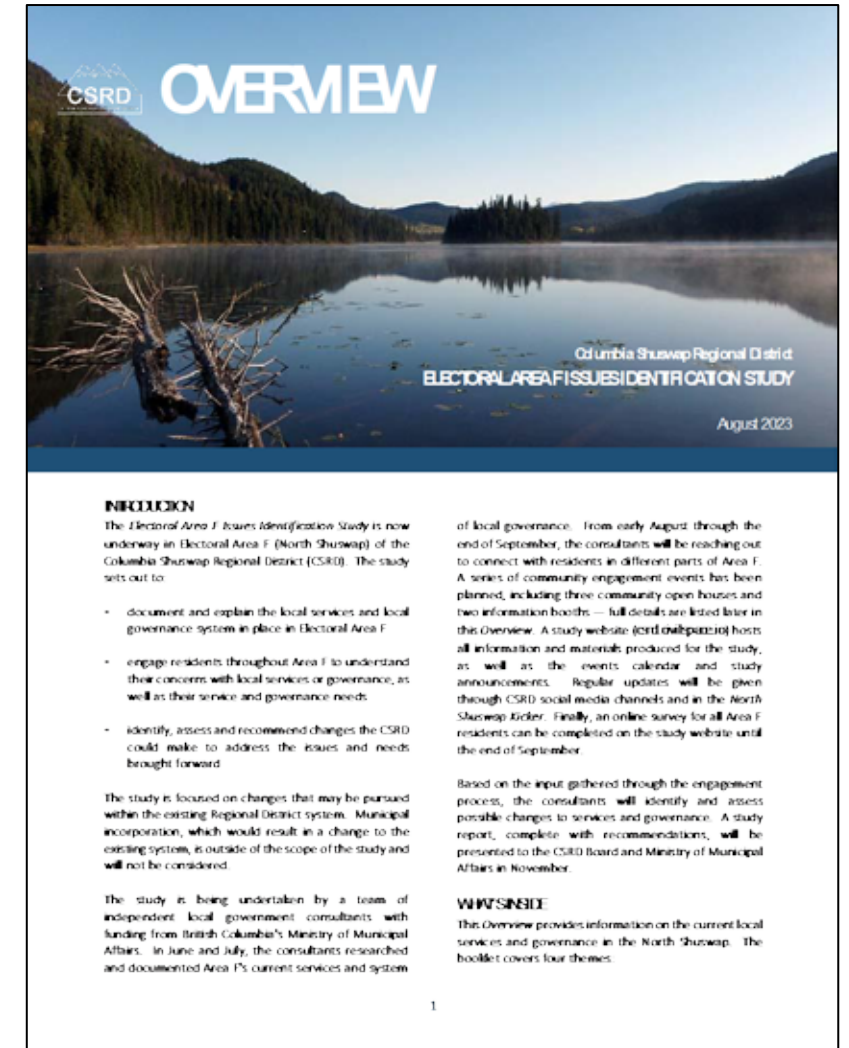


ENGAGEMENT

- Engagement Strategy initially set out summer and early fall of outreach, learning and discussions

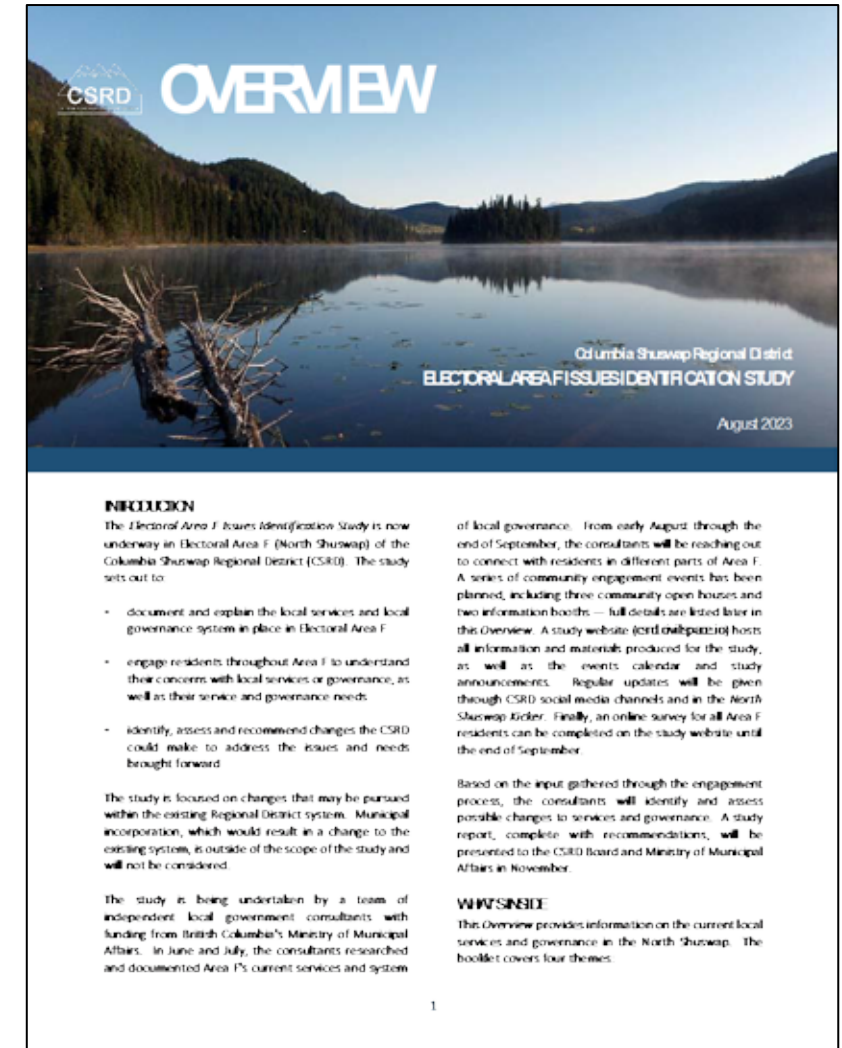
ü Community Champions

ü First Nations



ENGAGEMENT

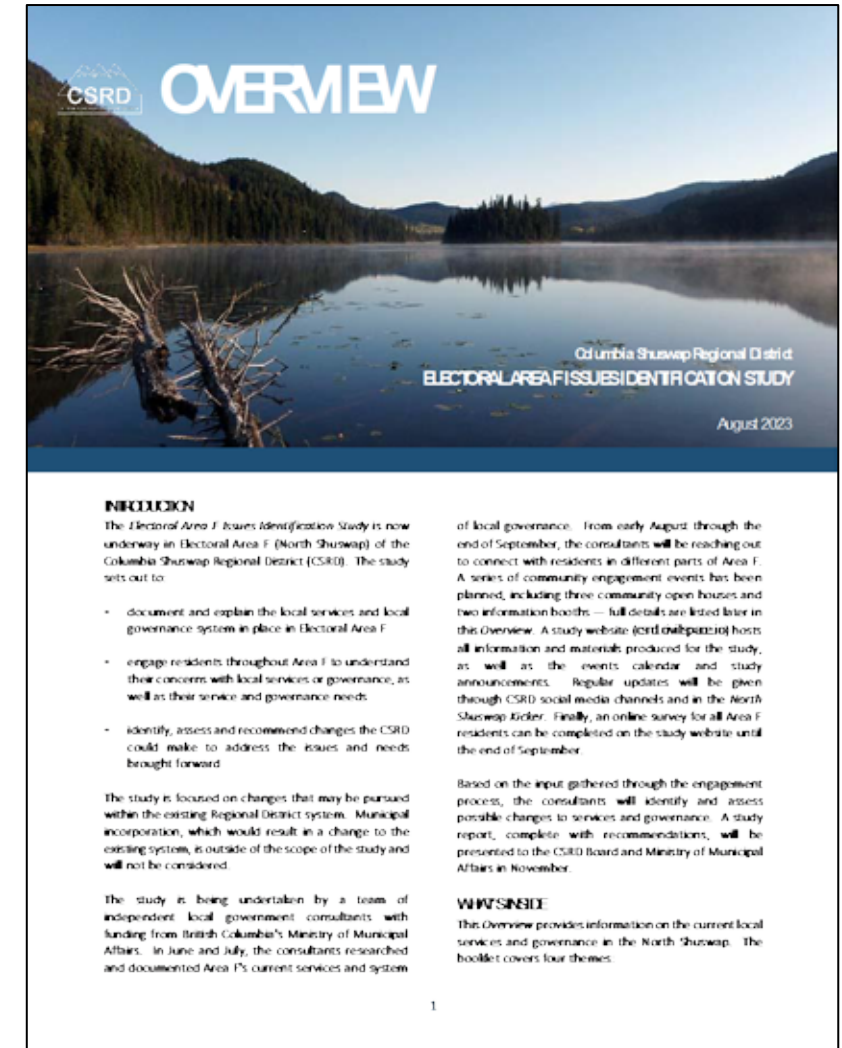
- Designed to allow for connection to permanent and seasonal residents



ENGAGEMENT

- Bush Creek East Wildfire caused five-month hiatus and changes to the engagement program

- ü no Information Booths
- ü two in-person and one online Open House



ENGAGEMENT

- Findings from the Open Houses
 - ü emergency response, related to the Wildfire
 - ü bylaw enforcement
 - ü fire hall in Anglemont, plus service scope
 - ü CSRD administration costs
 - ü taxes perceived to be leaving area
 - ü perceived responsiveness to needs and issues



ENGAGEMENT

- Findings from the Open Houses
 - ü desire for greater community input into Area F decisions
 - ü building permits
 - ü trust in local government
 - ü desire for greater access to decision-makers
 - ü lack of affordable housing



ENGAGEMENT

- Findings from the Open Houses
 - ü loss of the library
 - ü value for taxes spent
 - ü desire for local advisory committee or other body to give residents a greater voice



ENGAGEMENT

- ▶ The Report Cards
 - ü bylaw enforcement
 - ü more opportunities for input in local decision-making



ENGAGEMENT

- ▶ Findings from Online Survey
 - ü the respondents
 - ü high-satisfaction services
 - ü low-satisfaction services
 - ü contact with CSRD
 - ü service levels
 - ü perceived value for taxes paid



ENGAGEMENT

► Findings from Online Survey

- ü trade-offs
- ü new services
- ü services to improve
- ü provincial services
- ü community engagement
- ü representation



ENGAGEMENT

- Comments included in Surveys
 - ü enforcement of bylaws
 - ü infrastructure maintenance
 - ü building permit process
 - ü community engagement and governance
 - ü emergency services
 - ü tourism and economic development



ENGAGEMENT

- Comments included in Surveys
 - ü healthcare and seniors' services
 - ü environment
 - ü representation and taxation
 - ü communication and accessibility



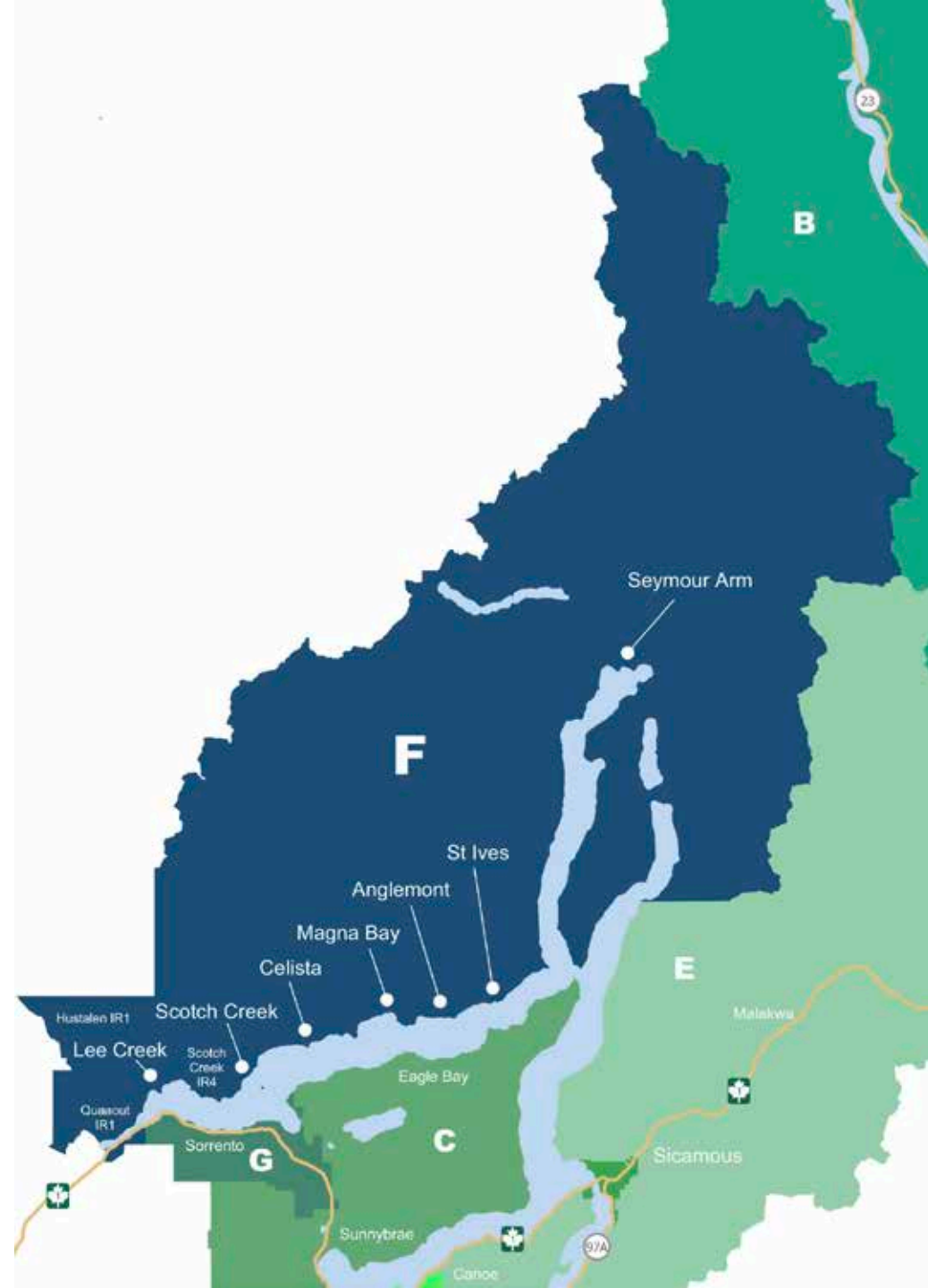
OPTIONS

- Citizen Advisory Committees
- Local Community Commission
- Service Reviews
- Others



RECOMMENDATIONS

- Electoral Area F Local Advisory Committee
- Non-statutory Service Review





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