



Columbia Shuswap Regional District ELECTORAL AREA F ISSUES IDENTIFICATION STUDY April 18, 2024



PRESENTATION

- Purpose of the Study
- Organization of Report
- Community Engagement Findings
- Options to Consider
- Recommendations



ELECTORAL AREA F ISSUES IDENTIFICATION STUDY

REPORT

This Report has been prepared by Nelson Strategies Inc. for the Columbia Shuswap Regional District. The document is presented for discussion with, and for the sole use of, the Regional District. No representations of any kind are made by the consultants to any party with when the consultants do not have a contract.



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April 2024



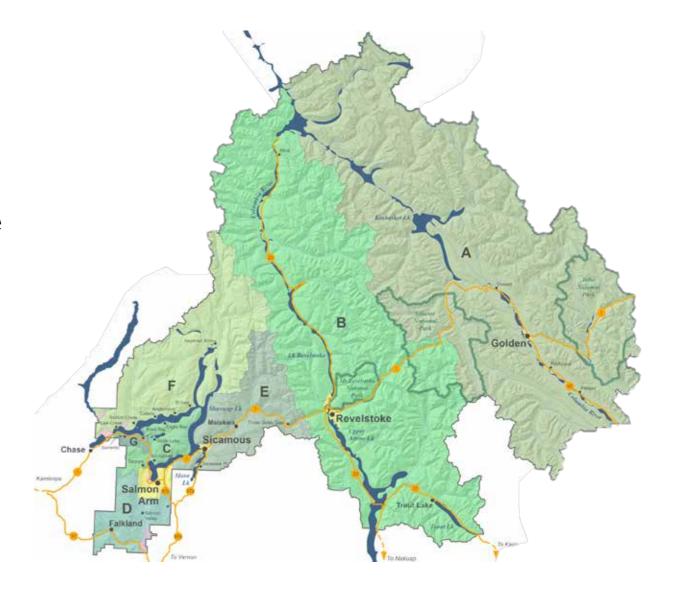
THE STUDY

- Purpose of Study threefold:
 - document and assess current governance and services ("what is")
 - Understand concerns and interests
 - Identify changes to consider within existing Regional District system





Regional District Governance





- Regional District Governance
- North Shuswap Community Profile





- Regional District Governance
- North Shuswap Community Profile
- Electoral Area F Services





- Regional District Governance
- North Shuswap Community Profile
- Electoral Area F Services
- Regional District Finance





Cannot overstate the importance of community engagement to the study



INFROUCION

The Electoral Area E Issues Identification Study is now underway in Electoral Area E (North Shuswap) of the Columbia Shuswap Regional District (CSRD). The study sets out to:

- document and explain the local services and local governance system in place in Electoral Area F
- engage residents throughout Area F to understand their concerns with local services or governance, as well as their service and governance needs.
- identify, assess and recommend changes the CSRD could make to address the issues and needs brought forward

The study is focused on changes that may be pursued within the existing Regional District system. Municipal incorporation, which would result in a change to the existing system, is outside of the scope of the study and will not be considered.

The study is being undertaken by a team of independent local government consultants with funding from British Columbia's Minietry of Municipal Atlairs. In June and July, the consultants researched and documented Area Ps current services and system

of local governance. From early August through the end of September, the consultants will be reaching out to connect with residents in different parts of Area F. A series of community engagement events has been planned, including three community open houses and two information booths—bull details are letted later in this Overview. A study website (end ordspannio) hosts all information and materials produced for the study, as well as the events calendar and study announcements. Regular updates will be given through CSRD oscial media channels and in the North Shuswap Kircler. Finally, an online survey for all Area F residents can be completed on the study website until the end of September.

Based on the input gathered through the engagement process, the consultants will identify and assess possible changes to services and governance. A study report, complete with recommendations, will be presented to the CSRB Board and Ministry of Municipal Affairs in November.

WHYSINGDE

This Overview provides information on the current local services and governance in the North Shuswap. The booklet covers four themes:

1



- Engagement Strategy initially set out summer and early fall of outreach, learning and discussions
 - Information Booths at community events
 - Open Houses throughout North Shuswap
 - online survey and "report cards"
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 - **ü** Overview sent to each address



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- Engagement Strategy initially set out summer and early fall of outreach, learning and discussions
 - Community Champions
 - **ü** First Nations



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Designed to allow for connection to permanent and seasonal residents



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WHYSINSIDE

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- Bush Creek East Wildfire caused five-month hiatus and changes to the engagement program
 - **ü** no Information Booths
 - u two in-person and one online Open House



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- ➤ Findings from the Open Houses
 - emergency response, related to the Wildfire
 - **ü** bylaw enforcement
 - i fire hall in Anglemont, plus service scope
 - **ü** CSRD administration costs
 - taxes perceived to be leaving area
 - perceived responsiveness to needs and issues





- ➤ Findings from the Open Houses
 - desire for greater community input into Area F decisions
 - building permits
 - **ü** trust in local government
 - desire for greater access to decisionmakers
 - **ü** lack of affordable housing





- ➤ Findings from the Open Houses
 - **ü** loss of the library
 - **ü** value for taxes spent
 - desire for local advisory committee or other body to give residents a greater voice





- ➤ The Report Cards
 - **ü** bylaw enforcement
 - more opportunities for input in local decision-making





- Findings from Online Survey
 - **ü** the respondents
 - high-satisfaction services
 - **ü** low-satisfaction services
 - **ü** contact with CSRD
 - **ü** service levels
 - perceived value for taxes paid





- Findings from Online Survey
 - **ü** trade-offs
 - **ü** new services
 - **ü** services to improve
 - **ü** provincial services
 - **ü** community engagement
 - **ü** representation





- Comments included in Surveys
 - **ü** enforcement of bylaws
 - **ü** infrastructure maintenance
 - building permit process
 - **u** community engagement and governance
 - **ü** emergency services
 - **ü** tourism and economic development





- Comments included in Surveys
 - u healthcare and seniors' services
 - **ü** environment
 - **ü** representation and taxation
 - communication and accessibility





OPTIONS

- Citizen Advisory Committees
- Local Community Commission
- Service Reviews
- Others





RECOMMENDATIONS

- ➤ Electoral Area F Local Advisory Committee
- Non-statutory Service Review







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