



# SHUSWAP EMERGENCY PROGRAM EXECUTIVE COMMITTEE REPORT

**TO:** Chair and Committee Members

**SUBJECT:** SEP Volunteer Programs

**DESCRIPTION:** Report from Tom Hansen, Emergency Program Coordinator, dated March 23, 2026. Update on the Mobile Operations Team, EOC Volunteers, and Neighbourhood Emergency Programs (NEP).

**RECOMMENDATION:** THAT: the SEP Executive Committee receive this report for information.

## BACKGROUND:

The SEP **Mobile Operations Team** of 8 continues to meet monthly for safety and proficiency training that includes the SEP Mobile Operations Truck, SEP Trailer Generator unit, and associated tools, processes and systems. This team can be called out to support any first responders in our area that may require a remote mobile operations command unit that has both heating and cooling systems for its office space. This team also volunteers at numerous public events each year to spread the message of emergency preparedness. As a team they volunteer over 300 hours per year.

**EOC volunteers** support SEP, along with staff and contractors, during an emergency activation to increase surge capacity. Our current EOC volunteers come from local teachers and retired professionals that are dedicated to supporting their community in times of crisis. Emergency management training is provided to these volunteers from SEP staff and through support from the province.

SEP currently supports 47 **Neighbourhood Emergency Programs (NEPs)** in our area with neighbourhood emergency plan templates, maps, emergency planning advice and connections with other NEP coordinators to share their experience. The number of NEPs fluctuates slightly each year as people move or retire as NEP Coordinators. For this reason, SEP staff continually promote the benefits of NEPs through other initiatives that include the FireSmart program. These NEPs fill an important role in local emergency preparedness and mitigation and provide an invaluable contact with the SEP EOC during an emergency response to share critical information. History has shown that neighbourhoods that are prepared for an emergency are more resilient and recover faster. For more information refer to the CSR D web page [Neighbourhood Emergency Program](#) link.

## NEXT STEPS:

SEP staff will continue recruiting and supporting volunteers for these three program areas that are an important part of the overall emergency management program.

**Report Approval Details**

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This report and all of its attachments were approved and signed as outlined below:



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