

Short Term Rental Complaint Response Plan:

Subject Property: 1-1038 Scotch Wharf Road, Scotch Creek

Primary Contact - [REDACTED] house manager responsible for any issues with the property: [REDACTED]

Contact # 2 - [REDACTED] : [REDACTED]

Contact # 3 - [REDACTED] : [REDACTED]

If a tenant and or neighbour has a complaint they can call me as the strata has given out my phone number and contact info if there are any problems ever, or they have [REDACTED]'s phone number as well. When a complaint happens we get the call and one of the three of them will go to the house straight away and deal with that complaint.