



BOARD REPORT

TO: Chair and Directors

File No: 5380 40 05

SUBJECT: Overview of the Engagement Process and Feedback Results – Proposed Electoral Area C Residential Curbside Garbage and Recycling Collection Service

DESCRIPTION: Report from Ben Van Nostrand, Team Leader, Environmental Health Services, dated July 4, 2019. Overview of the Engagement Process and Feedback Results - Electoral Area C Residential Curbside Garbage and Recycling Collection Service.

RECOMMENDATION #1: THAT: The public education and outreach program to gauge the level of support for Residential Curbside Collection program within Electoral Area C be concluded;

AND THAT: based on a lack of broad and sufficient public support, the establishment of a Residential Curbside Collection Program within Electoral Area C not proceed at this time.

SHORT SUMMARY:

At the December 2018 Board meeting, staff was authorized to commence a public education and outreach program within Electoral Area C to gauge the level of support for the establishment of a residential curbside garbage and recycling collection program as identified in the 2015 Solid Waste Management Plan Review. The purpose of this Board report is to summarize the feedback received and conclude the outreach program.

VOTING:	Unweighted Corporate	<input checked="" type="checkbox"/>	LGA Part 14 (Unweighted)	<input type="checkbox"/>	Weighted Corporate	<input type="checkbox"/>	Stakeholder (Weighted)	<input type="checkbox"/>
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BACKGROUND:

The CSR completed a waste composition study in 2018, which identified that approximately 80% of the residual waste received at the Skimikin Transfer Station (Electoral Area C) and the Scotch Creek Transfer Station (Electoral Area F) contain materials that could have been either recycled (paper, plastic) or composted. Curbside collection services for refuse and recycling are common place in most municipalities, and many regional districts in the province provide these services to their residents. Curbside collection programs for recycling are proven to increase the diversion of recyclables. The CSR's 2015 Solid Waste Management Plan (SWMP) Review identified the establishment of a curbside collection program in Area C as a priority. Staff engaged with a consultant to provide cost estimates and servicing options for the entire electoral area as well as servicing options for the more densified areas only.

Staff proposed an education and engagement strategy and timeline to the Board in December, 2018 and were authorized to proceed with the following plan in 2019:

<u>Timeline</u>	<u>Action</u>
January - February 2019	Distribute information regarding the program elements which will explain the proposed service.
March - July 2019	Distribute an online/mail out survey to solicit feedback on the proposed service. Conduct informational sessions and open houses.
July - August 2019	Review the survey results and determine next steps. Bring forward a report and recommendation to the Board, based on the results.

In April 2019, the CSRD developed and launched an online survey, which consisted of 10 questions aimed at determining in which sub-community of Electoral Area C residents reside, their current waste and recycling habits and their support for implementation of a curbside collection program. In addition, the CSRD distributed an educational handout through Canada Post to help inform residents of the curbside program elements. The online survey concluded on July 2, 2019. A total of 952 responses were received and the results are attached to this report. In addition, staff hosted and presented at four open house events in June: June 17 at the Cedar Heights Community Centre (attendance 80); June 18 at the White Lake Community Hall (attendance 30); June 24 at the Sorrento Memorial Hall (attendance 38); and June 25 at the Sunnybrae Community Hall (attendance 40). The open houses were well attended and the feedback received is attached to this report.

Summary of Feedback

The following information represents some general themes of the feedback received:

- A mandatory curbside service is not supported by approximately 65% of respondents.
- The CSRD should focus more efforts on enforcement to penalize residents that are mixing recycling in with their garbage.
- The CSRD should consider establishing more transfer stations to better serve Electoral Area C.
- Consider first implementing a curbside recycling collection program on its own, before adding garbage to the program.
- Residents are happy with the current depot recycling program and don't need a curbside collection program at this time.
- Rural residents produce minimal garbage and recycling is handled by trips to the CSRD recycling depots.
- More resources need to be put into public education programs in Electoral Area C.

Next Steps

Staff has completed the public education and outreach program as per the proposed work plan outlined in the December 2018 Board report. Staff has shared and discussed the feedback received from residents regarding the proposed program and it is apparent that there is not broad and sufficient support for this program to move forward at this time. The option to introduce a curbside collection program for Electoral Area C will be reviewed during the next Solid Waste Management Plan review process.

POLICY:

The 2009 Solid Waste Management Plan (SWMP) identified a policy activity which stated that the CSRD would determine costs and benefits to developing curbside recycling collection systems within high density areas in electoral areas of the CSRD and in member municipalities. Since 2009, curbside programs now exist in the Town of Golden, City of Revelstoke and City of Salmon Arm. The 2015 SWMP Review further identified the need for continued adoption of curbside collection programs in Electoral Area C. The conclusion of the Electoral Area C public engagement accomplishes the CSRD's commitment to this recommendation.

FINANCIAL:

No financial implications resulting from the recommendation.

KEY ISSUES/CONCEPTS:

Based on the feedback received during the community engagement work, broad and sufficient support for a residential curbside program (garbage and recycling) in Electoral Area C is not apparent. Staff recommends that the CSRD does not proceed with any form of a residential curbside collection program in Electoral Area C at this time.

COMMUNICATIONS:

The CSRD's website related to the Electoral Area C curbside program will be updated to reflect the results of the community engagement work and the Board's decision.

DESIRED OUTCOMES:

The Board endorse the recommendation to not advance curbside collection programs in Electoral Area C.

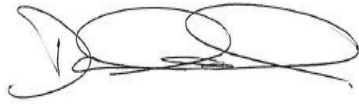
BOARD'S OPTIONS:

1. *Endorse the Recommendation.*
2. *Deny the Recommendation.*
3. *Defer.*
4. *Any other action deemed appropriate by the Board.*

Report Approval Details

Document Title:	2019-07-18_Board_OM_Area_C_Curbside_Feedback.docx
Attachments:	- Overview of Area C Consultation_Open House Feedback Summary.pdf - Survey Results.pdf
Final Approval Date:	Jul 8, 2019

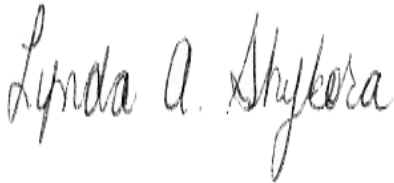
This report and all of its attachments were approved and signed as outlined below:



Darcy Mooney - Jul 5, 2019 - 3:29 PM



Jodi Pierce - Jul 5, 2019 - 3:43 PM



Lynda Shykora - Jul 8, 2019 - 10:08 AM



Charles Hamilton - Jul 8, 2019 - 11:03 AM