

## Residential Curbside Collection Program

### Open House Feedback Received

#### **Cedar Heights June 17, 2019**

		Support		Information Helpful?		
Community	All of Electoral Area C	Higher Density Only	Not at this time	Yes	No	No Answer
Cedar Heights	1		7	5	1	1
Blind Bay	1	2	24	16	9	1
White Lake			1		1	
No Listed Area	1		4	2	1	2
Eagle Bay			4	4		
Sunnybrae			2	2		
MacArthur Heights			1	1		
Sorrento				1		
Balmoral		1		1		

#### **Comments:**

1. No, do not want
2. No, do not want curbside. They still are not taking all recyclables. We will have to pay on taxes and then still have to make a trip to the recycle depot to drop off products they don't take at curbside. So it will cost our household more. Some people are on fixed incomes.
3. I would like to see a ban on burning household garbage in some rural areas + some larger fines for littering. I am for curbside pickup
4. HOW MUCH FOR THE CONSULTING FEE
5. I appreciate the effort to provide information and receive input. I apologize for the aggressiveness of some persons who were un-necessarily rude. Possibly those who were quiet were more in favour. I wonder about the possibility of surveys being oversubscribed by the negative people
6. Steep driveways to take cans down + up! Are recycles really going to be recycled???
7. Bin too large to move up + down driveway. Attraction to bears and raccoons
8. I think you have heard our thoughts quite clearly. The current system is not broken why fix it. We are opposed to any additional costs to fixed income.
9. I do not believe there is an issue on collection so this should be abandoned
10. What is going to happen to Shuswap Enviro? Still have to go to the depot for Styrofoam and glass. I do pay as you go \$3 per bag once a while a month for cheaper than \$137 you plus \$3 bag.
11. It is important to consider people are already recycling. It is not broken don't fix it. This program works in your barn NOT Rural. This community is Rural. Please answer the question: How much has this process cost to date! To the final decision.

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12. Recycle service would be nice, but I would rather see a "private" service than have CSRD control
13. Thank you but NO to curbside collection
14. You have received our input at the meeting and from the survey. Please respect that we do not want to proceed.
15. Perhaps providing a list of people who want to recycle but can't because of the family or mobility to those of us who go to the transfer station. So we can be more neighborly + take their stuff with ours.
16. We are supporters of curbside recycling but may have to have more information on the cost formula.
17. Not in favour of Curbside Collection + Recycling. I do my own recycling
18. I think recycling education is the way to go to get non-recyclers to begin to recycle.
19. I am in favour of curbside pickup, however. I do understand the difficulty some property owners may have. An opt-out would perhaps work? I appreciate the consultation process and am happy to continue attending.
20. This is NOT needed in this area. WE have 2 collectors already. Skimikin Landfill is an easy drive and CHEAPER for garbage and recyclables
21. Mandatory NO. Carry up to street - 12 steps up. Separate Garbage. Terrain not suitable, cost. TAX GRAB.
22. I feel recycling education program is needed
23. Thank you for your presentation. This is a very difficult question which creates very negative responses because of high initial costs.
24. Do NOT want this. Currently we spend 3.00 once every 2 weeks. Factor in holiday time away and we spend approx. 60.00 a year on garbage. We do NOT want to add another 130.00 on top. We recycle at Sorrento as we are there 2-3 times a month on other reasons. We are also fixed income + find cost of living increasing more than anything coming in
25. Thank you for your time + patience. It was a tough room + you handled it well!
26. I believe that the proposal is premature for this area. Reassess in 5 years
27. No Curbside collection. Not Required.
28. The garbage system is quite fine the way it is. Is this another money grab by the CSRD? What about the little guy who already picks up the garbage. He need to make a living too.

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#### **White Lake June 18, 2019**

		Support		Information Helpful?		
Community	All of Electoral Area C	Higher Density Only	Not at this time	Yes	No	No Answer
White Lake	1	2	6	8		
No Listed Area	1	1	2	4		
Area C			1	1		
Tappen			2	2		

#### **Comments:**

1. Great Presentation
2. Transfer Station for White Lake
3. Seems to be a program more suited for an urban environment versus a rural environment
4. Program is not needed in White Lake. The present system is adequate. Possibly more transfer stations?
5. Not a feasible program for us. We are "managing" fine. The cost 135 per year plus tipping fee - costly. No young families represented here, but they are generally very diligent as children are extremely aware of a need to deal appropriately with their garbage. I heard a comment tonight after the presentation at the landfill + its finished capacity for the years ahead. Comment " who cares we won't be here". Small thinking and self-centered. Good Luck, Good work. Glad we didn't "wag on you"
6. I now spend about \$25 per year for trash
7. Please report the survey results as that those of us that represent the "negative statistic". Learn what the silent majority think about your plan.
8. Very difficult to hear! Many people mumble or speak away from others. Perhaps use a microphone? I feel it is very unfair to charge the \$135.00 a year whether we make use of the option or not. Have you considered the traffic problems i.e. a garbage truck picking up on a blind curve, what happens if there is an unavoidable traffic accident?

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Sorrento June 24, 2019					A large number of surveys that added a fourth option			
	Support				Information Helpful?			
Community	All of Electoral Area C	Higher Density Only	Not at this time	No / Never	Yes	No	No Answer	Somewhat
Sorrento			5	3	5		1	2
Blind Bay			2	1	3			1
No Listed Area		1	3	2	5	1		1
Tappen				3			1	2
Notch Hill			1	1	2			

#### Comments:

1. No. Convenient to go to recycle depot and use pick-up recycle.
2. I do not want or need this service.
3. The private garbage service is good. The Sorrento recycling bins are excellent & Debbie who runs it is very helpful. We need the composting bin back. I used it weekly. It was not promoted or advertised when installed.
4. Review these experiences. This doesn't appear to be an improvement to what we have now. The advantage of the current depot is that there is a person who tells you what to recycle. There is conversation.
5. Our area has already got a good garbage collection. We do not need to incur another tax. One half the people in our area do not stay here year round - seems just another tax grab.
6. I am not in favour.
7. Blind Bay - I feel this is an added expense for something we already do. We only produce 1 bag of garbage every 2 months. The recycling is only partial so we still have to drive to Bill's Bottle Depot. This is just an added expense to us. I am against. I believe in. reduce, reuse and recycle. Let's educate our community including children. We gave a compost. We use for our garden with no problems. Let work on education + less packaging.
8. I do not think this is a benefit. I service over and above what most people young and old are doing anyway and on a cost effective manner. Young folks - the merits I would venture to say are more in cline to Reduce, Reuse, Recycle message than most. It ain't broke - don't try to fix it.
9. We recycle everything - have compost boxes for yard + kitchen waste. This has enabled us to only throw 1 bag of garbage every "3 months" - All recycling is taken to Bill's Bottle Depot (only when doing a trip to S.A.) So our total expenses are only \$12 per year. I guess going from \$12 to \$135 is our reward for being environmentally active! There is way too many "dinosaurs" in this community - START FINING THEM!! At the landfill there are signs that say loads are subject to inspection. Fines need to be charged for people trying to dump recyclables. On a visit to Kelowna recently I threw

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into the recycle bin; a bread bag. Not knowing that Kelowna has stopped recycling bread bags. A week later the owners received a warning that the next time an illegal item is found they would be fined \$500.00. If people going to the landfill were charged this amount things would change. If people were threatened with the same fines for curbside pick-up! RECYCLING SHOULD ALWAYS BE FREE!!

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**Sunnybrae June 25, 2019**

Community	Support			Information Helpful?		
	All of Electoral Area C	Higher Density Only	Not at this time	Yes	No	No Answer
Sunnybrae	1	4	20	18	3	
Notch Hill			2		3	
Tappen			1			
No Listed Area			2	1	1	

#### **Comments:**

1. Where is the incentive to cut down on the garbage that we produce!! This program makes it more convenient to produce + forget! Taxes aside - this make no sense. We produce less than 1/2 garbage bag a month! We will be forced to pay for others laziness!!
2. Used properly the system in place now works and it is cheaper than the alternative.
3. I truly hope the CSRD listens to the residents of area "C" in that we do not want curbside recycling. Everyone is doing their part in recycling, composting and disposing of garbage. Please listen this note is a "NO"
4. Very interesting + informative. Thank you for being open minded and receptive to questions + comments
5. Incinerating would be good as waste would be down a lot in space. We deliver to Bill's Bottle Depot our recycling only when we have other bus. In Salmon Arm B.C - so we are already thinking about emissions and air pollution - also save up bottles (pop/beer etc.) for approx. 4 months to save time + gas
6. I am not in agreement at all with a forced fee and garbage pickup. I pay 5 dollars in the spring and 5 dollars in the fall at the dump. I recycle myself and am on a limited income NO NO NO NO NO to this non diplomatic program.
7. Start with recycling first. Make it easier to recycle @ the transfer station.
8. I'm not seeing a value added component to this program. By my calculations it is going to cost me 40-60% more than my current service, without an "opt-out" scenario without giving me any better service for my dollars. Like to me like an opportunity to add to the CSRD coffers. This should be tabled until we know the results of the Sorrento / Blind Bay incorporation.
9. Living farther than 80 feet from curbside. If I have to drag uphill. Not feasible. I compost, recycle at Bill's Bottle Depot. May have 1 bag a year of garbage. Too expensive for 1 bag. Maybe try giving them crates so they will recycle. Makes it easier for them. User pay only. Give them baskets so they will recycle. Check their garbage. Dropped pickup as wasn't using it. Have own garbage pickup in

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area. Some people 1/4 mile from curbside. Might as well take it all the way, some acreages have two families on it. Cabin owners also getting dinged for a few you want to catch.

10. Why fix something when it's working. We should have choice with existing service, have dump for garbage + recycle center In Tappen + Salmon Arm. We strongly disagree.
11. Much more expensive for rural areas and summer residents only. Be better to make recycling easier.
12. Thank you. Well organized helpful, open to information, thanks for coming to Sunnybrae.
13. I support a comprehensive approach with greater grass roots participation on garbage (volunteer). The program put forth for consideration is not a fit at this time.
14. As someone who produces very little garbage I'm opposed. I compost, recycle and am not a consumer. What we have now is working just fine.
15. Need to look at the whole root cause of the garbage. Major manufacturers package everything in 1 use plastics! Don't blame the public and change things to clean up Corporate Canada's mess + greed for more profits.
16. If you could ensure that you could eliminate 80% of the 80% contamination products, then you should institute curbside.
17. Would take away small business owners. Too many long steep driveways. A lot of elderly up here and for "taking out" in winter conditions. Don't need more \$ on taxes and per weekly. Don't need any more meetings wasted \$.
18. With the time and energy that has gone into this process, plus the cost I would expect that much of the decision would be based on the public feedback.
19. When my daughter went to university, the Medical / Dental insurance was automatically charged to all students to protect them. However, there was an Opt-Out process the students could apply for within a certain time if they had own health insurance. Hopefully something like this could be available regarding Curbside Collection + Recycles.
20. Encouraged to hear CSRD is trying to make the recycle depots easier to access and use. Good to remove barriers! Concerned regarding wildlife. Difficult to get bin to curb uphill! Seasonal resident who composts, recycles, reduces, reuses and recycles. Need to go to recycle depot anyway for Styrofoam. Too costly relative to our usage.
21. Have you driven down the rural roads for this proposed curbside pick-up? We don't have streets or curbsides. Some have long roads and are away from the main roads. I'm not a fan of this. I'm a "NO".
22. It's a matter of cost to see if the new system is beneficial to me. At the moment I pay 25.00 a year for 1 bag of garbage. The recycle stuff I take to Bottle Depot about every 3 weeks.
23. I am not in favour of curbside garbage and recycling in Area C, but I feel there is more that could be done. 1. Work with those already in business. Garbage bags pick-ups should be more \$. Perhaps \$5

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per bag, maybe they could begin picking up recycling at a very low cost \$3 or lower per bag. 2. Hold composting sessions out in the communities. Have compost bins from CSRD available easily and cheaply. 3. Canada is discussing banning single use plastic by 2021. Ban plastic bags from businesses in area C! Look at what other innovative communities are doing. 4. Many people have said that they are intimidated by recycling. Do some educating in the communities in area C: small sessions or social media. Have recycling stations that work for the small communities in area C. Make it easy and accessible for people to recycle. 5. DO NOT bring single use plastic water bottles to these meetings. You are discussing garbage / recycling issues. Walk the talk! 6. The garbage bins you are proposing are HUGE! They should be smaller and the recycle made larger. Encourage recycling. 7. The idea of 3,900 huge plastic bins being sent out to area C is frightening! I wouldn't be using my "old" garbage container for recycling because i (like everyone else) already have a recycling bin.